



Finish Campaign Terms & Conditions

Introduction:

The following information outlines the Terms and Conditions of entry into the promotion campaign run by LG Electronics S.A. (Pty) Ltd ("the Promoter") in partnership with Reckitt Benckiser South Africa (Pty) Ltd ("Reckitt") in terms of the attached **Schedule** and for the promotion of Finish ("Promotion/Campaign"). The Terms and Conditions of the Campaign are hosted on the Promoter's website (<https://www.lg.com/za>) and Finish WhatsApp line (**083 336 2923**) and are subject to South African law. Entry into the Campaign constitutes acceptance of these Terms and Conditions.

1. Campaign Information:

- 1.1. The campaign rules may be amended by the Promoter at any time during the Campaign.
- 1.2. The Promoter reserves the right to alter, amend or cancel this Campaign in its entirety and/or its value subject to applicable laws, and all amendments shall be communicated with Participants of the Campaign.

2. Participants and Who May Enter:

- 2.1. In order to be eligible for participation in this Campaign, a Participant must:
 - 2.1.1. Be a natural person of 18 years or older and must be a South African citizen who has a valid identity number, which is to be provided to verify citizenship of all Participants;
 - 2.1.2. Successfully enter the Promotion in accordance with the entry requirements set out in these Terms and Conditions;
 - 2.1.3. Agree to permit the Promoter to collect his/her personal information for purposes of the Campaign in terms of the Promoter's data protection policy and the Protection of Personal Information Act No. 4 of 2013 (POPIA); and
 - 2.1.4. The following persons are restricted from entering into the Campaign as stipulated above: employees and their immediate families of Promoter, Promoters' advertising and promotion agencies, merchandisers, suppliers and associated companies.

3. Campaign Period

- 3.1. The Campaign Period shall commence from **15 September 2026** until **15 October 2026** and shall be for the duration of a month ("Campaign Period").
- 3.2. Only entries received within the Campaign Period will be considered.

4. Entry Requirements

- 4.1. The following steps must be completed in order to validly enter into the Campaign:
 - 4.1.1. Step 1: Purchase any LG Dishwasher from 15 September to 15 October
 - 4.1.2. Step 2: Register via WhatsApp on 083 336 2923 or Scan QR code
 - 4.1.3. Step 3: Redeem in store at a Checkers near you

5. Qualifying Models

5.1. Participants qualify for eligibility in terms of clause 6 below upon the purchase of qualifying LG Dishwasher models, as follows ("Qualifying Models"):

- 5.1.1. DFC532FP; **14 Place QuadWash™ Dishwasher with TrueSteam™ in Stainless Finish**
- 5.1.2. DFB512FP; **14 Place QuadWash™ Dishwasher in Stainless Finish**
- 5.1.3. DFB425FP; **14 Place QuadWash™ Dishwasher with TrueSteam™ in Stainless Finish**
- 5.1.4. DFB325HM **14 Place QuadWash™ Dishwasher with TrueSteam™ in Matte Black Finish**

6. Redemption of Offer

6.1. Participants who purchase the Qualifying Models will be eligible to receive a Free Finish Ultimate coupon. In order to redeem the Finish Ultimate coupon associated with the Specified Product the Participant must follow the below process:

- 6.1.1. The Participant must scan the QR code or WhatsApp the keyword "LG" to 083 336 2923 to register;
- 6.1.2. If all above-listed entry requirements are met, the Participant will gain access to the offer.
- 6.1.3. The Participant will be required to enter the below information during registration:
 - 6.1.3.1. Name & Surname
 - 6.1.3.2. Cell phone Number
 - 6.1.3.3. Proof of purchase in the form of an invoice or till slip clearly indicating the purchase of a purchased Qualifying Model.
- 6.1.4. Post submission of the above information, the WhatsApp bot will communicate confirmation that the entry has been submitted and that the Participant's entry will be reviewed and either validated or rejected within 48 business hours.
- 6.1.5. After successfully verifying the entry, the Participant will receive a Finish Ultimate coupon via SMS together with redemption instructions and support contact details should assistance be required.
- 6.1.6. In the event that the entry is not successful, a WhatsApp message communicating that the entry was not successful will be sent to the Participant and an email address for assistance to resubmit.

6.2. No claims for the offer in respect of the Specified Product will be accepted or processed after the Campaign Period.

7. Use of Personal Information

7.1. Personal information is information relating to a Participant. Personal information includes a Participant's full names, identity number, passport number and contact details as well as any photograph (if applicable). The Promoters are required to retain personal information of Participants for a period no longer than 3 (three) years.

7.2. This information may be collected by the Promoter, or its agency on behalf of the Promoter, for the purpose of this Campaign such as, but not limited to, contacting any Participants concerning the Campaign and other marketing communication that Participants may opt in for.

- 7.3. At all times, any personal information shall be transferred to the Promoter in accordance with the applicable laws of the Republic of South Africa and the Promoter shall implement required security measures in accordance with applicable laws to safeguard the Participant's personal information.
- 7.4. By participating in this Campaign and providing the required information, a Participant agrees that the Promoter and/or its agent may use his/her personal information in connection with the Campaign. Save for personal information that the Promoter is required or authorized by law to collect, the provision of such personal information is voluntary, but should the Participant not provide all the required information then s/he will not be able to participate in the Campaign.
- 7.5. As far as the law allows, each Participant agrees and gives the Promoter and/or its agent permission to collect, obtain, receive, record, organise, collate, store, update, use and share all of his/her personal information for all purposes relating to the Campaign. The Participant also agrees to the Promoter sharing their personal information with third parties for the purposes set out above in terms of the applicable laws of South Africa. Furthermore, the Participant understands and agrees that his/her personal information may be transferred to and accessed from locations outside South Africa, and the Participant hereby agrees to the transfer of personal information to locations outside South Africa for the purposes set out above.
- 7.6. A Participant may ask the Promoter at any time to correct, delete, or confirm any personal information if it is wrong or out of date. At all material times hereto, the personal information processed by the Promoter will be managed in terms of its Privacy Policy, which is available at <https://www.lg.com/za> and requests to correct, delete, or confirm a Participant's personal information must be emailed to Leeanne.mckenzie@lge.com.
- 7.7. Each Participant warrants that he/she has the authority to allow the Promoter to use his/her personal information for purposes of the Campaign. The Promoter will not use any Participant's personal information in any way which infringes the law and undertakes to keep all Participant's personal information secure and stored for as long as the law requires.

8. Warranties and Indemnities

- 8.1. In the event of an amendment, alteration and/or cancellation, the Promoter, its employees, officers, directors, agents and associates and the Participating Stores, their employees, officers, directors, agents and associates (the "Indemnified Parties") shall not be liable for, and the Participants hereby indemnify and hold the Indemnified Parties harmless from, any claim, liability, cost, expense or penalty suffered or incurred by any person as a result of participating in the Campaign
- 8.2. All products given as part of the Prizes are subject to all applicable warranties, guarantees and instructions of use accompanying such products.

9. Errors and omissions from a Participant will not be accepted by the Promoter.

10. The offer cannot be exchanged for an alternate prize or for its cash value for any reason whatsoever.

11. No responsibility is accepted for coupon claims lost, damaged or delayed as a result of any network, computer hardware or software failure of any kind. Proof of transmission, posting or sending will not be accepted as proof of receipt.

12. The Promoter reserves the right to disqualify claims which it considers, in its sole discretion, to not comply with the Terms and Conditions or any customer who it reasonably believes has interfered with the fair running of this Campaign.
13. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid claims including, without limitation, to require further verification as to the identity, age, and other relevant details of a customer.
14. In the event of any dispute concerning the interpretation or application of these Terms and Conditions, the Participant may submit a written complaint to the Promoter using the contact details contained in the Schedule. The Promoter will review and consider the complaint in good faith. Nothing in these Terms and Conditions limits any rights that a Participant may have under applicable law.
15. The Participant's personal information will be collected and processed solely for purposes of administering and facilitating this Campaign, validating eligibility, communicating with Participants regarding the Campaign, and fulfilling the promotional offer. The Promoter will not use a Participant's personal information for direct marketing or any unrelated purpose unless the Participant has separately and expressly consented thereto in accordance with applicable law.
16. Promoter reserves the right to carry out audits in respect of any customer/s to verify their eligibility and that of entry.
17. Where a Participant experiences a technical, administrative or redemption-related issue, the Participant must contact the support channels specified in the Campaign communications for assistance. The Promoter will use reasonable efforts to assist eligible Participants in redeeming the offer. A Participant will only forfeit the offer where the Participant is unable to satisfy the Campaign requirements, fails to redeem the offer within the prescribed period, or is otherwise found to be ineligible in terms of these Terms and Conditions.
18. All Participant's indemnify Promoter, its directors, officers, employees, representatives, agents, and its associated companies (and their directors, officers, employees, representatives and agents) against any / all claims for any loss or damages, whether direct, indirect, consequential or otherwise, arising from any cause whatsoever from their participation in any way howsoever in this Campaign.
19. All enquiries regarding the Campaign should be sent to the Promoter at the details set out in Clause 7 of the Schedule

SCHEDULE 1		
No	Reference	Details
1.	Campaign Name	LG and Finish
2.	Campaign Period	15 September to 15 October 2026
3.	Qualifying Goods Reckitt	45s Pack Finish Ultimate Dishwashing Detergent
4.	Prize Details	Finish Ultimate Plus Fresh Dishwashing Detergent (45 Tablet)
5.	Entry Mechanic	Buy an LG Dishwasher during the Campaign Period and receive a free Finish Ultimate Dishwashing Detergent, subject to successful registration and validation of the participant's purchase, period open from the 15 September to 15 October. HOW TO REDEEM 1. Purchase any qualifying LG Dishwasher during the Campaign Period. 2. Register by sending "LG" via WhatsApp to 083 336 2923 or by scanning the QR code. 3. Upload the required proof of purchase and registration details. 4. Upon successful validation, receive a coupon via SMS. 5. Redeem the coupon at a participating Checkers store.

6.	Website for Promotional Terms and Conditions	Lg.com/za
7.	Enquiry Contact Number and Email Address	<u>Simphiwe Hlophe</u> Sims.Hlophe@reckitt.com <u>Lee-Anne McKenzie</u> Leeanne.mckenzie@lge.com